**Resources:**

Read the following CBC article and watch the videos:

* <https://www.cbc.ca/news/canada/toronto/hsbc-introduces-pepper-the-robot-promising-fun-efficiency-and-job-growth-1.5261812>
* <https://www.bnnbloomberg.ca/technology/video/hsbc-branch-in-toronto-debuts-pepper-the-robot~1766043>
* <https://www.bttoronto.ca/videos/hsbcs-new-banking-robot/>

**Questions:**

Answer the following questions using the resources listed above. Submit your answers to GitHub.

1. Who is Pepper?
   1. Who does Pepper work for?

HSBC

* 1. What can Pepper do?

Pepper books appointments, offers information about services, and can even dance

1. How is Pepper expected to help HSBC?
   1. List some general expectations.

The bank expects Pepper to be a revelation when it comes to efficiency, customer service and even job growth.

* 1. Provide a specific example.

The robot can book appointments with bankers, offer information about products and services, Give the weather forecast and even dance.

1. How is Pepper an example of Artificial Intelligence? (Google Artificial Intelligence for a   
   definition of AI.)

AI is the simulation of human actions and emotions. This proves that Pepper is an AI as it simulates human emotions and actions.

1. Why are some people concerned that AIs like Pepper will take away jobs from humans?
   1. List some general concerns.

Studies have found that as much as half of all existing work will be performed by machines in the coming years.

* 1. Provide a specific example of a human job at HSBC that could be replaced by Pepper.

Receptionist

1. Why do some people say that AIs like Pepper will create better jobs for humans?
   1. Provide an example where Pepper may actually create more human jobs at HSBC.

Pepper will create more jobs as you need people to maintain the robot and it would also create more jobs for manufactures who try building more robots. Also, if the robot breaks down, you need a technician to fix and repair it.

* 1. Provide an example where Pepper may make jobs at HSBC more rewarding for humans.

Since there will be less individuals working at the bank, the employers will be paid more. For example, before, when there were more workers, they would get paid less since they would have to play more workers. Although, since Pepper is a robot, it doesn’t need to be paid so there will be more leftover money.

1. Who do you believe, the people who say AIs will take away jobs or the people that say AIs will create better jobs? Justify your answer with specific examples.

In my opinion, AI will take away jobs from people as eventually AI will become so strong and powerful that humans wont even be needed. For example, eventually, there will be robots that can build robots and repair them. Also, robots will be able to do many jobs such as: Building cars and doing factory work. As a result, robots will be the greatest way to earn money as they don’t need payment. Therefore, this will mess up the wage gap since the rich will stay rich and the poor will stay poor.